



Syniverse GAIN Roaming Business Management Services

Syniverse GAIN Roaming Business Management Services ensure you have the knowledge and resources you need to efficiently manage your roaming business and effectively grow revenues.

A common situation among mobile operators – and one that you probably understand all too well – is that sometimes it simply is not cost effective to have all of the necessary roaming capabilities, tools and knowledge on hand, all the time. Today, Syniverse has the answer.

Thanks to our dedicated, experienced roaming specialists, **Syniverse GAIN Roaming Business Management Services** ensure you have the knowledge and resources you need to efficiently manage your roaming business and effectively grow revenues.

GAIN can provide you with a full roaming department and/or any specific resources you may require. Or, if you prefer, we can tailor the services to your particular requirements, whether you need end-to-end roaming management, on-the-job training or customized employee training courses. With remote and on-site consulting and management options, you can choose what works best to meet your roaming needs.

GAIN can handle anything from roaming agreement management, and IREG and TADIG testing to running a complete, full-time roaming department. Whatever the task, we have the flexibility to meet your individual needs. We have your complete roaming solution.

Benefits of GAIN

- Increases profitability by accelerating your ability to collect revenue from your roaming partners.
- Increases productivity of your roaming business through our efficient processes and highly skilled roaming experts.
- Heightens capabilities of your roaming department by providing team members with specialized roaming job skills for all levels and functions, and by giving them a deeper understanding of quality-driven processes.
- Reduces costs associated with maintaining a full-service in-house roaming department.

Features of GAIN

- Fast access to our roaming experts who:
 - Have the tools to facilitate efficient task execution
 - Have extensive experience providing services to some of the world's leading mobile operators
 - Can handle unexpected high traffic volumes
 - Can deliver the highest quality of service to operators
 - Play active roles with the GSM Association and CDMA Development Group
- Flexibility to use our services on an as-needed basis
- Exceeds industry standards and practices



Syniverse Technologies

Serving more than 800 communications companies in over 160 countries, Syniverse Technologies (NYSE:SVR) offers market-leading solutions that simplify the complexities of roaming, messaging, network interoperability and business intelligence for mobile operators, MSOs, enterprise verticals and emerging mobile providers.

- Delivers your objective and budget expectations the right way the first time
- Immediate operational functionality
- Gives you access to experienced engineers without taking on full-time employees
- Provides experts in commercial roles, including:
 - Roaming coordinators
 - Roaming managers
 - Roaming project managers
 - Fraud analysts
 - Trainers
- Provides experts in technical roles, including:
 - IREG testers and managers
 - TADIG testers and managers
 - Roaming engineers
 - Roaming operations engineers
 - Trainers

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